

<p><b>Closed-ended question</b></p>	<p><b>Demonstrate completion of a PCR</b></p>
<p><b>Demonstrate completion of a PCR.</b></p>	<p><b>Demonstrate how to make a simulated, concise radio transmission with dispatch</b></p>
<p><b>Demonstrate the techniques of successful cross-cultural communication</b></p>	<p><b>Describe how to document refusal of care, including the legal implications</b></p>
<p><b>Describe the basic principles of the various types of communications equipment used in EMS</b></p>	<p><b>Describe the factors and strategies to consider for therapeutic communication with patients</b></p>
<p><b>Describe the use of radio communications, including the proper methods of initiating and terminating a radio call</b></p>	<p><b>Describe the use of written communications and documentation</b></p>

<p>Definition: Question answered with yes/no or a single fact. Notes / acronyms / usage: Use to clarify specifics after the patient tells their story. Source row: curated_ch01_05 Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Knowledge/skills objective (printed page 118); confirm wording in your course copy. Source row: pdf_objective Book reference: Printed page 118. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: From textbook knowledge objective; verify wording in your print textbook. Source row: extract_objective Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Knowledge/skills objective (printed page 118); confirm wording in your course copy. Source row: pdf_objective Book reference: Printed page 118. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
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<b>device</b>	<b>Digital signature</b>
<b>Discuss special considerations in communicating with older people, children, patients who are hard of hearing, visually impaired patients, and non-English-speaking patients</b>	<b>Discuss state and/or local special reporting requirements, such as for gunshot wounds, dog bites, and abuse</b>
<b>Discuss the techniques of effective verbal communication</b>	<b>DRAT</b>
<b>Explain the legal implications of the PCR</b>	<b>Explain the legal implications of the PCR.</b>
<b>Explain the skills that should be used to communicate with family members, bystanders, people from other agencies, and hospital personnel</b>	<b>Handoff (SBAR / I-PASS style)</b>

<p>Definition: helps-patient-hand-offs/. Published May 31,.  Source row: extract_full_book  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Electronic attestation on ePCR.  Notes / acronyms / usage: Legal validity per agency system.  Source row: curated_ch01_05  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: Knowledge/skills objective (printed page 117); confirm wording in your course copy.  Source row: pdf_objective  Book reference: Printed page 117. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Knowledge/skills objective (printed page 118); confirm wording in your course copy.  Source row: pdf_objective  Book reference: Printed page 118. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: Knowledge/skills objective (printed page 117); confirm wording in your course copy.  Source row: pdf_objective  Book reference: Printed page 117. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Structured documentation framework emphasizing dispatch reason, response, assessment, transport.  Notes / acronyms / usage: Another structured narrative style referenced in modern EMS documentation teaching.  Source row: curated_ch01_05  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: Knowledge/skills objective (printed page 118); confirm wording in your course copy.  Source row: pdf_objective  Book reference: Printed page 118. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: From textbook knowledge objective; verify wording in your print textbook.  Source row: extract_objective  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: Knowledge/skills objective (printed page 117); confirm wording in your course copy.  Source row: pdf_objective  Book reference: Printed page 117. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Structured transition communication to hospital teams.  Notes / acronyms / usage: Reduces missed allergies, interventions, and pending problems.  Source row: curated_ch01_05  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>

<b>Health information exchange (HIE)</b>	<b>influence</b>
<b>Jargon</b>	<b>Learning</b>
<b>List the correct radio procedures in the following phases of a typical call: initial receipt of call, en route to call, on scene, arrival at hospital (or point of transfer), and re</b>	<b>List the proper sequence of information to communicate in radio delivery of a patient report</b>
<b>Medical necessity</b>	<b>Minimum data set</b>
<b>Narrative</b>	<b>Open-ended question</b>

<p>Definition: Electronic sharing of patient data among authorized providers.  Notes / acronyms / usage: May inform destination care; still verify identity and respect privacy limits.  Source row: curated_ch01_05  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: like-a-pro-c5W8CNGj5tuZZ0Av/. Published.  Source row: extract_full_book  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: Insider terms that confuse patients or allied staff.  Notes / acronyms / usage: Translate for patient understanding.  Source row: curated_ch01_05  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Network-MLN/MLNProducts/Downloads.  Source row: extract_full_book  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: Knowledge/skills objective (printed page 118); confirm wording in your course copy.  Source row: pdf_objective  Book reference: Printed page 118. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Knowledge/skills objective (printed page 118); confirm wording in your course copy.  Source row: pdf_objective  Book reference: Printed page 118. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: Clinical justification that transport or care aligns with patient needs and payer rules.  Notes / acronyms / usage: Document findings that support level of service and destination decisions.  Source row: curated_ch01_05  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Required chart elements for billing or reporting.  Notes / acronyms / usage: Completeness prevents downstream administrative failure.  Source row: curated_ch01_05  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: Free-text story of the call with assessment and response.  Notes / acronyms / usage: Must match times, vitals, and treatments recorded elsewhere.  Source row: curated_ch01_05  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Question inviting narrative description (for example, what happened today).  Notes / acronyms / usage: Starts interviews and elicits the patient's concerns without leading.  Source row: curated_ch01_05  Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>

<b>PCR / ePCR</b>	<b>Radio communication</b>
<b>Reflective listening</b>	<b>SaCHART</b>
<b>safety/2017/12/the</b>	<b>State the purpose of a patient care report (PCR) and the information required to complete it</b>
<b>Therapeutic communication</b>	

<p>Definition: Patient care report: legal record of assessment, treatment, times, and disposition.</p> <p>Notes / acronyms / usage: Complete promptly with objective findings, narrative, and signatures per policy.</p> <p>Source row: curated_ch01_05</p> <p>Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Structured voice reports on assigned channels with concise essential data.</p> <p>Notes / acronyms / usage: Follow agency format; repeat critical values; avoid PHI over open channels when inappropriate.</p> <p>Source row: curated_ch01_05</p> <p>Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: Restating or summarizing the patient's words to confirm understanding.</p> <p>Notes / acronyms / usage: Builds trust and reduces misunderstandings during emotional distress.</p> <p>Source row: curated_ch01_05</p> <p>Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Structured narrative format (example mnemonic): subjective, chief complaint, history.</p> <p>Notes / acronyms / usage: Helps organize charting when your agency adopts structured narrative models.</p> <p>Source row: curated_ch01_05</p> <p>Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: art-of-handoff-communication/.</p> <p>Source row: extract_full_book</p> <p>Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	<p>Definition: Knowledge/skills objective (printed page 117); confirm wording in your course copy.</p> <p>Source row: pdf_objective</p> <p>Book reference: Printed page 117. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>
<p>Definition: Patient-centered dialogue that builds rapport and gathers accurate information.</p> <p>Notes / acronyms / usage: Use open-ended prompts early, then focused questions; avoid interrupting and minimize jargon.</p> <p>Source row: curated_ch01_05</p> <p>Book reference: Printed pages 117–163. Emergency Care and Transportation of the Sick and Injured, 12th ed.</p>	